

## OUR COMMITMENT TO YOU

### GUEST & STAFF SAFETY

- ◆ Our team cannot wait to have you back and to connect with you, but it may look a bit different than it did before. The safety of our guests and staff are our top priority and we want to make sure to offer you the best tasting experience possible while also keeping you comfortable and protected.
- ◆ We will ensure we are protecting one another by wearing face coverings.
- ◆ Before your arrival and throughout your visit with us, our team will be washing and sanitizing their hands with our 80% Krobar Sanitizer made in our very own Distillery.
- ◆ The Tasting Room has increased the number of sanitation stations for both guests and the team, including sanitizing frequently visited areas every hour and increasing daily deep cleaning measures outside of normal operating hours.
- ◆ Our team is performing wellness checks prior to arriving onsite, including taking temperatures. Anyone showing any signs of fever, cough or shortness of breath will not be allowed onsite.

### SOCIAL DISTANCING

- ◆ Upon arrival, you will notice that our team is practicing social distancing, remaining 6 ft. apart from one another whenever possible. We ask that our guests also remain socially distant from those at other tables and our team.
- ◆ We have placed various 6ft. markers at our entrance and restroom areas to help indicate proper distancing when finding yourself in areas where others may be.
- ◆ You are all a part of our Grey Wolf Family, but for now we will be refraining from physical contact such as shaking hands or hugging.
- ◆ Upon arriving, you will find an increased number of attendants to assist you, as well as a hostess to help check you in.

### LIMITED CAPACITY

- ◆ To ensure all guests have the necessary space while at our winery, we have limited the number of people who may be on the property during a given time.
- ◆ To uphold this promise and our increased sanitation standards, the Tasting Room will be By Reservation Only moving forward and until further notice.
- ◆ Our front tasting room will be closed temporarily for some exciting new updates and we will be operating out of our newly constructed lounge area and spread out through all patio areas.
- ◆ We have removed many tables and spaced them out appropriately to offer a socially distanced environment.

### NO CONTACT EXPERIENCE

- ◆ We will be serving your tasting flights in disposable cups that you can pour directly into your glass to avoid any contact with our bottles and your glasses.
- ◆ Every guest can keep their glass after their tasting so that each glass is single use.
- ◆ We encourage our guests to utilize credit cards and debit cards but are happy to accept cash if requested.
- ◆ We have laminated menus that are sanitized each time, as well as single use menus that are disposed of after use or you can take home.
- ◆ Get cozy! We assure you that all surfaces and tables are thoroughly sanitized before and after you enjoy them.
- ◆ To keep each other safe, we ask that our guests refrain from wandering the property at this time.

### WHAT YOU CAN EXPECT

- ◆ To protect yourselves & one another, masks are optional, but recommended prior to entry of the Tasting Room. Single-use masks will be available at the hostess stand or we have branded masks for sale on-site.
- ◆ Face coverings may be removed after all wine & food are ordered. When leaving your table, we recommend that face coverings are worn.
- ◆ Outside food and beverage will need to remain in your vehicles, however, menu items created by Barton's Kitchen will be available to order.
- ◆ You will notice that we have directional markers throughout the property indicating our specified Entrance and Exit flow of traffic.
- ◆ You can expect our dedicated and loyal team to take care of you. Our promise to you is to make you feel comfortable and to do our part to keep you safe during your visit with us.

OUR FAMILY THANKS YOU FOR YOUR SUPPORT. WE ARE GRATEFUL TO EACH  
AND EVERY ONE OF YOU AND APPRECIATE YOU CHOOSING  
GREY WOLF CELLARS & BARTON FAMILY WINES FOR YOUR WINETASTING EXPERIENCE.